ACAC/IATA Safety & Flight Operations Audit Programs (ISAGO & IOSA) Workshop

(Morocco – Casablanca 18-19 July 2017)

ACAC/IATA Safety & Flight Operations Audit Programs (ISAGO & IOSA) Workshop

Day 1:	IATA Safety Audit for Ground Operations (ISAGO)	
Time	**Subject**	**Speaker**
08:30 – 09:00	Registration open	**ACAC/IATA**
09:00-09:15	Workshop Opening	
09:15-09:30	Group Photo	**ALL**
09:30-10:00	*Coffee Break*	

10:00 – 12:30	**Introduction**
	    o Why we are here and today's agenda
	    o ISAGO-9 years of history
	    o Why was there a need for change
	    o What the new ISAGO will look like
	    o What will happen this year –Transition
	IATA Integrated Solution for Ground Operations
	    o Let's complete the picture
	    o What will be the impact on IGOM,AHM and GDDB
	How it will work for Operators
	    o Operator's commitment
	    o AS Operator's duties and responsibilities
	    o Operator's benefits
	    o Operator's costs
		Mr. Paul FLEMING - IATA

12:30 – 13:30	*Lunch Break*	

12:30 – 13:30	**Lunch Break**	

13:30 – 15:00	**What changes are in store for the GSP's**
	    o Audit structure and approach
	    o GSP's roles and responsibilities
	    o GSP's benefits
	    o GSP's costs
		Mr. Paul FLEMING - IATA

15:00-15:30	**Coffee Break**	

15:30-16:30	**What are the Benefits for other Stakeholders**
	    o CAA's benefits
	    o How airports can benefit and contribute
	 Q&A and Wrap UP
		Mr. Paul FLEMING - IATA

16:30 – 17:00	***END DAY 1 - Networking Break***	

Day 2 :	IATA Operational Safety Audit (IOSA)	
09:00 – 10:30	**Introduction** ○ Context and objectives ○ IOSA Background ○ Benefits of IOSA to Authorities and airlines ○ IOSA and regulations	**Mr. Jehad FAQIR-IATA**
10:30-11:00	**Coffee Break**	
11:00-12:00	**IOSA Program and Audit** ○ Audit Process and Methodology ○ Documentation and Implementation of ISARPs ○ Corrective Action Process ○ SMS Strategy / Auditing SMS ○ Audit Process **ISM and ISARPs** ○ ISM definitions and material ○ Overview of other IOSA disciplines ○ ISSA Program	**Mr. Jehad FAQIR-IATA**
12:00-12:30	**Sharing Experience-Presentations by Airlines**	**Capt. Mohamed ElSHORBAGY -Egypt Air**
12:30 – 13:30	**Lunch Break**	

12:30 – 13:30	**Lunch Break**
IATA Global Aviation Data Management	

12:30 – 13:30	**Lunch Break**	
IATA Global Aviation Data Management		
13:30 – 14:30	**Introduction** **STEADES** **FDX** **GDDB**	**Mr. Jehad FAQIR-IATA**
14:30-15:00	**Coffee/Tea Break**	
Safety Information Exchange		
15:00-15:30	**States safety data collection and processing systems (SDCPS)** o IATA Safety information Exchange	**Mr. Ken SEWELL -IATA**
15:30 – 16:30	**END DAY 2 - Networking Break**	

IATA at 30,000 ft

↗ Founded in Havana, Cuba on 1945
↗ 274 airline members
↗ Representing 84% of total air traffic
↗ 63 offices in 60 countries worldwide,
↗ 1420 employees
↗ Three major association roles:

   ↗ Representation
   ↗ Standard setting
   ↗ Industry leadership

↗ Provider of aviation solution

*Mission to **represent**, **lead** and **serve** the airline industry*